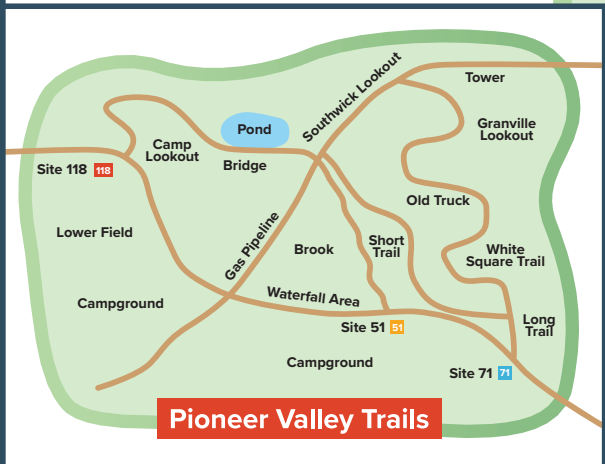
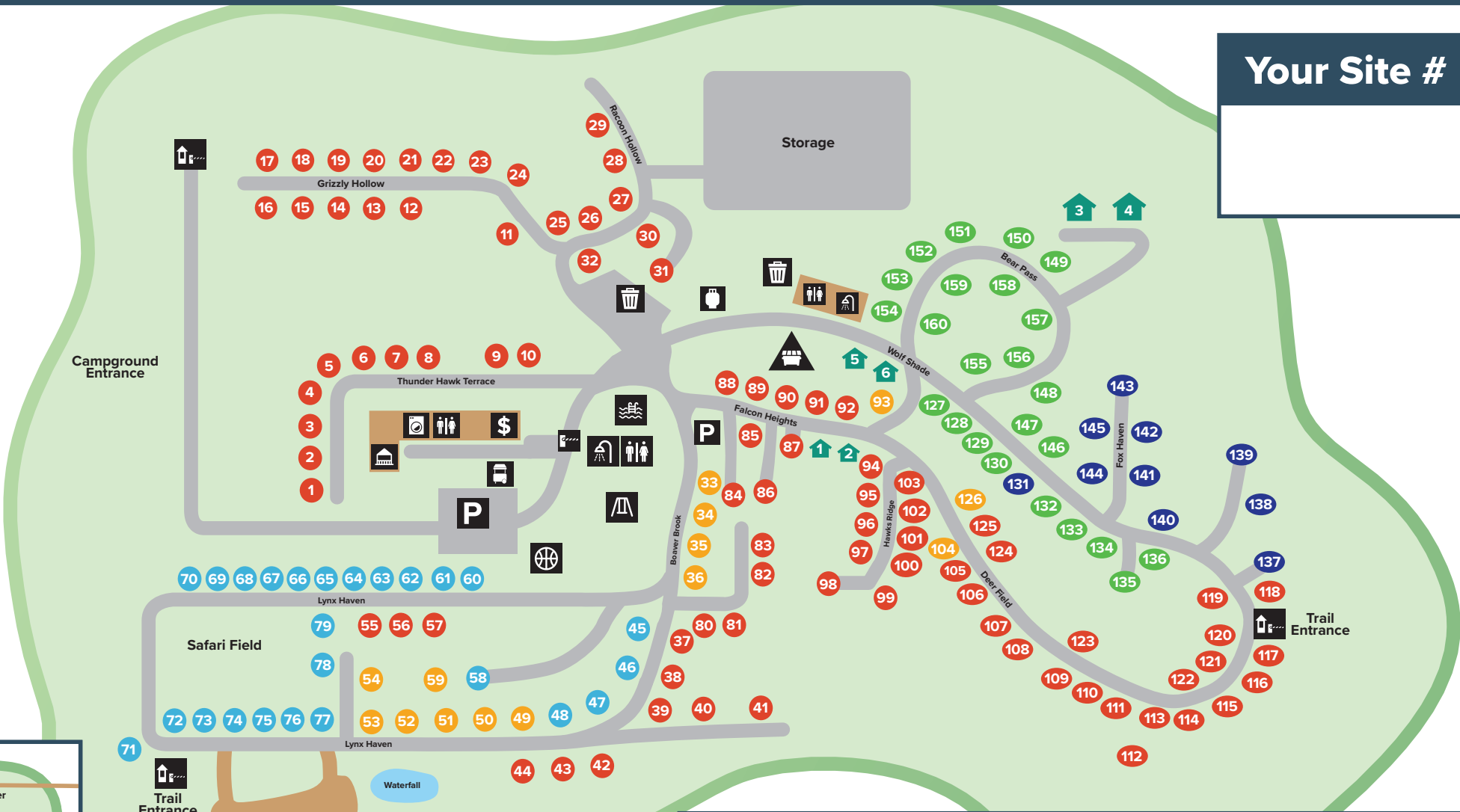




Your Site #



Trash	Dump Station	Cabin
LP Gas	Laundry	50/30/20 Amp Full Hookup
Parking	Pavilion	30/20 Amp Full Hookup
Gate	Store	30/20 Amp Water/Electric Sites
Restroom	Entrance	Seasonal
Showers	Playground	Water Only Sites
Basketball	Pool	
Food Cart		



Pioneer Valley Campground Rules and Regulations

Emergencies and Disturbances

For any disturbances, please contact the front office **413-569-3930**. If after hours, leave a message, and your call will be returned as soon as possible. For all **EMERGENCIES**, immediately call 911.

Vehicles and Speed Limit

Only one vehicle is permitted per campsite. Any additional vehicles must be parked in the main parking lot. A strictly enforced 5 mph limit applies to all types of vehicles on the property.

Quiet Hours

Quiet hours are **STRICTLY ENFORCED** from 10:00 PM to 8:00 AM, and 11:00 PM on weekends. During this time, the use of outside radios, TVs, or loud voices is not permitted. Guests will be warned **ONCE** for a violation; a second violation will result in being asked to leave the campground immediately.

Campfires

Campfires are allowed until midnight, weather permitting (no wind). Keep fires low and in the provided ring; they must be out by midnight. **DO NOT** bring firewood onto the property to protect our trees; violators will be evicted without refund. Firewood is sold at the office or online.

Water Usage

As we operate on well water, please help us conserve water usage.

Curfew (Children and Teens)

Children 12 and under **MUST** be with a parent by 9:00 PM for safety. Teens **MUST** be with a parent by 10:00 PM. Parents are responsible for the constant supervision and safety of their children; no child or teen may be left unattended in the park.

Pool

Adult accompaniment (18+) is mandatory for children. Pool hours are posted and subject to change. Pool rules are **STRICTLY ENFORCED**. Please read posted signs prior to swimming.

Check-In/Check-Out Times

Check-In Time is 2:00 PM. **Check-Out Time** is 12:00 PM (Noon). If you wish to use the facilities after the 12:00 PM check-out time, please submit your late stay request at the office by 10:00 AM on the morning of your departure. Fees will apply based on the length of the extended stay. No early check-in is permitted without requesting it **BEFORE** your arrival; we require time to prepare the sites and facilities.

Guests

All guests must register at the front office upon arrival. Guests must park in the designated parking lot. Guest rates apply. A **Day Pass** is valid from 10:00 AM – 10:00 PM, and an **Overnight Pass** is valid until 12:00 PM (Noon) the following day.

Pets

For the safety and comfort of all guests, pets must be leashed and never left unattended, day or night, anywhere in the park. We require all pet owners to clean up after their pets and strictly observe all "NO PET" signs, particularly near the pool area. Children walking dogs must be accompanied by an adult, and aggressive or nuisance-causing dogs, such as those that bark excessively, are not permitted; pet privileges may be revoked if a pet becomes a nuisance or safety threat.

Damage and Outstanding Balances

By camping with us, you authorize us to charge the credit card on file for any outstanding balances or for any damages incurred to our property on your account.

Bicycles

Bicycles are allowed in most areas; however, riders must be mindful of steep hills and traffic. Please make sure children are aware of these areas. All riders 16 years of age and under **MUST** wear a helmet. Bikes must be returned to the campsite by 8:00 PM or Dusk, whichever comes first. Motor bikes, motorized recreational vehicles of any kind, and skateboards are **NOT** permitted.

Hiking

Enjoy our scenic, marked hiking trails. **Safety Warning:** The trails include steep cliffs and ponds. For safety, children and pets must be accompanied by an **ADULT** at all times while on the trails.

Trash Disposal

Place all campsite trash securely inside a plastic bag before disposing of it. Dispose of trash in the dumpsters, which are located as indicated on the park map. **Restriction:** Please discard **ONLY** household trash generated during your camping stay. Campers observed discarding items other than household trash will incur additional fees.

Cancellation Policy

For stays of 21 days or less, a full refund, minus a \$35 administrative fee, will be issued for cancellations made more than 14 days prior to the scheduled arrival date. Cancellations made less than two weeks (14 days) before arrival are not eligible for a refund. For stays longer than 21 days (long-term stays), a \$200 non-refundable deposit will be retained for any cancellation. Cancellations made less than 14 days prior to the scheduled arrival date will not receive a refund.

Important Exceptions:

There are absolutely no refunds for any reason on Cabins or during Holiday weeks.

Site Requests and Group Bookings

While we strive to honor all site preferences, we cannot guarantee specific site assignments. Should a change be necessary, we will provide an alternative site with comparable hook-ups and location proximity to your original request. To ensure groups are placed together, please submit your reservations in a timely manner.

Housekeeping

We strive to maintain clean and functional facilities. Should you find any issues with the sites or bath houses, please notify us immediately so we can address them.

Campground Policies and Disclaimer

Pioneer Valley Campground is a private recreational facility, not a permanent residence.

Right of Refusal and Revocation

We reserve the right to deny or revoke camping privileges to any guest, registered or unregistered, at any time, for any reason, with no refunds issued.

Safety and Conduct

We partner with local law enforcement to maintain a safe environment. The following are strictly prohibited on the property: illegal drugs, firearms, knives, and fireworks.

Guest Responsibility

In the event of an emergency loss of essential services (water, power, or bath facilities), guests are responsible for making their own alternative living arrangements.

Phone: 413-569-3930

E-mail: Camp@PioneerValleyCampground.com

Address: 233 S. Loomis Street, Southwick, MA 01077